Training Programme

For international and surge deployments
# Abbreviations

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<thead>
<tr>
<th>Abbreviation</th>
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<tr>
<td>DRK</td>
<td>Deutsches Rotes Kreuz (German Red Cross)</td>
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<tr>
<td>ERU</td>
<td>Emergency Response Unit</td>
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<td>ETL</td>
<td>Emergency Team Leader</td>
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<td>FP</td>
<td>Family Planning</td>
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<td>GRC</td>
<td>German Red Cross</td>
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<td>HR</td>
<td>Human Resources</td>
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<td>ICRC</td>
<td>International Committee of the Red Cross</td>
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<td>IFRC</td>
<td>International Federation of Red Cross and Red Crescent Societies</td>
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<td>IMPACT</td>
<td>International Mobilization and Preparation for Action</td>
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<tr>
<td>ICU</td>
<td>Intensive Care Unit</td>
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<tr>
<td>M15</td>
<td>Module for 15,000 beneficiaries</td>
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<td>M40</td>
<td>Module for 40,000 beneficiaries</td>
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<td>MSM20</td>
<td>Mass Sanitation Module for 20,000 beneficiaries</td>
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<td>OT</td>
<td>Operating Theatre</td>
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<td>RCHIS</td>
<td>Red Cross/Red Crescent Health Information System</td>
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<td>RCRC</td>
<td>Red Cross and Red Crescent</td>
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<td>WASH</td>
<td>Water, Sanitation and Hygiene</td>
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<td>WHO</td>
<td>World Health Organization</td>
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**Workshops**
Introduction

This training programme is intended for RCRC volunteers, staff and registered members as well as people not affiliated with the RCRC Movement but interested in working with us.

The programme is divided into four parts:

- **Preparatory online training**
  Everyone is required to complete the online training courses listed before attending a virtual/face-to-face training or being deployed through GRC/IFRC/ICRC surge mechanism.

- **Virtual and face-to-face training**
  Practical training on RCRC Movement structures and response tools as pre-deployment preparation. Scenario-based exercises are used to illustrate key aspects of a mission and our working approach.

- **Refresher and capacity building training**
  Individual refresher training or on-the-job training of trainers for already trained and/or experienced delegates. These can consist of giving training support in facilitating the virtual and face-to-face training or helping with administration, mentoring, facilitating, role play, etc.

- **Workshops**
  Practical peer-to-peer learning for specific topics and/or target groups.

The training structure follows the RCRC Movement’s standards. It aims to ensure a common understanding of our work and compliance with the *Fundamental Principles*, and to mitigate security risks.
**Whom are we looking for?**

Everyone who meets the requirements of the respective training course, has an expertise in a humanitarian profile of relevance to GRC (please see pools below), as well as several years of working experience in the respective field.

To apply for a training and to become a member of GRC’s humanitarian surge roster, **GRC Ready**, visit drk.de/grcready.

Should the need for urgent deployments of delegates arise due to disasters or crises, GRC utilises GRC Ready to alert and deploy qualified experts within 72 hours.

Once registered in GRC Ready, you can express your interest in participating in a training course and in becoming a member of one of the 16 technical pools in our roster:
Where can I find more information about training?

An overview of the RCRC Movement’s response tools is available at [https://go.ifrc.org/deployments/catalogue](https://go.ifrc.org/deployments/catalogue). In this catalogue of surge services you will find: the role profiles of the rapid response personnel and their technical competencies frameworks, a description of the existing assets including Emergency Response Units (ERUs) and others, and references to other links for further information.

Additionally, the RCRC Learning Platform provides a series of surge videos as an introduction to rapid response in disasters and crisis ([https://ifrc.csod.com/ui/lms-learning-details/app/curriculum/e27c0b86-19ca-4101-ace7-8f2c765230c8](https://ifrc.csod.com/ui/lms-learning-details/app/curriculum/e27c0b86-19ca-4101-ace7-8f2c765230c8)).

For information on how the GRC responds to humanitarian emergencies see [https://www.drk.de/hilfe-weltweit/wann-wir-helfen/nothilfe-weltweit-so-hilft-das-drk](https://www.drk.de/hilfe-weltweit/wann-wir-helfen/nothilfe-weltweit-so-hilft-das-drk).

For more information on the different training opportunities or questions regarding specific training please contact the GRC Surge/Readiness Unit at surge@drk.de.

Additional training

Please note that additional training courses might come up. The relevant dates and application details will be updated in the training programme ([https://www.drk.de/en/be-involved/training-programme-for-international-deployments/](https://www.drk.de/en/be-involved/training-programme-for-international-deployments/)), published in GRC Ready for application and shared via e-mail with the relevant technical pool(s).

COVID-19 protocol for face-to-face training

The Covid-19 protocol for face-to-face training will be adapted according to the global development and applicable regulations. Training participants will receive an update prior to their training if required.
Preparatory online training

In order to participate in international training or being deployed with GRC on an international surge mission, the following online training must be completed. Training certificates must be uploaded in GRCReady (https://grcready.rpm.molnix.com). These courses can be accessed through the RCRC Learning Platform (www.ifrc.org/learning-platform). For quick access to all of them you can use our dedicated „GRCReady Welcome“ training playlist (https://ifrc.csod.com/ui/lms-learner-playlist/PlaylistDetails?playlistId=23cc4cd6-0a2b-4307-9898-70d810a5512). Registration, access to and use of the Learning Platform is open and free. In case of questions or problems please contact support.learning@ifrc.org.

I. World of Red Cross and Red Crescent (WORC)

WORC introduces to the fundamental elements of the RCRC Movement. It is made up of several modules covering subjects such as history, structure, principles, emblem, accountability, etc. and outlines the rules of the different components of the RCRC Movement.
(4:30 hours)

II. Live the Code

This course is designed to help you apply the Code of Conduct and to face its importance in our work. You’ll learn about the background of the Code, its key principles, and how to apply it in your day-to-day work.
(45 minutes)

III. Stay Safe 2.0 Global Edition: Level 1 - 3

Security is everyone’s responsibility. The training is meant for staff and volunteers working in emergencies in a national context or abroad. The third level is aimed at those who have security management responsibilities for staff working nationally and internationally. You will need to have passed through levels 1 and 2 to successfully complete level 3.
(5:05 hours)

IV. Principles and Rules for Red Cross and Red Crescent Humanitarian Assistance

This course intends to increase awareness and promote compliance with the Principles and Rules that govern National Societies and the IFRC in international humanitarian assistance.
(1:00 hours)
V. 101: Corruption Prevention

Corruption is a major challenge in humanitarian assistance as it deprives those we seek to assist of essential life-saving resources. The goal of this course is to reduce the overall risk of corruption by giving learners an understanding of the problem through scenario-based exercises where the consequences of their choices will be revealed.
(2:30 hours)

VI: Targeted – An introduction to Cyber Security

The aim of this course is to increase your awareness of information security, give you an insight into the dangers that exist, and provide you with the tools to make the right decisions at difficult times to ensure we all remain safe from increasing threats.
(0:30 hours)

VII: Introduction to Protection from Sexual Exploitation and Abuse

This course will help you learn about our policy commitments to protect people we work with. It will focus on the risks of sexual exploitation and abuse; our responsibilities to prevent and protect from harm; and what to do if you are concerned about the safety of a person who might be at risk or suffered from abuse.
(0:30 hours)

VIII: Introduction to Child Protection

This short course describes UNICEF’s work in the field of Child Protection, and why it matters. In this course, you explore the goals, programmes, challenges and achievements of child protection work.
(0:30 hours)

IX: Unconscious Bias and Diversity Essentials

Diverse organisations and leadership teams are more successful than those which are not. The Unconscious Bias & Diversity Essentials helps you to be more aware of your own biases, be a more inclusive leader and empower your team to perform to their full potential.
(1:40 hours)
X. Surge Video Series: an introduction to Rapid Response in Disasters and Crisis

What is Surge? Which are the key concepts and principles in emergency response for each of the sectors? What are the tools and different resources available to carry out the response? How do the different sectors work with each other?

This curriculum is meant as an introduction to Surge through 17 short videos/courses. Each 20-minute course includes an episode focusing on each of the sectors involved.

(5:40 hours)

XI. Sharing the Red Cross Red Crescent Movement on Social Media

The objective of this course is to support response personnel in developing their social media and communication plans.

(0:30 hours)
Virtual and face-to-face training

What to expect from the different courses? – Training Categories

The IMPACT course focuses on the role of a delegate working with a National Society and other RCRC Movement partners. It also enhances participants’ knowledge of the different working environments in the RCRC Movement, the response tools for various situations, and further introduces to the values and Fundamental Principles of the Red Cross and Red Crescent.

The ERU Induction Training Health/WASH is a technical surge training which provides a general insight to the RCRC Movement, its response tools, and the basics of disaster management. It is designed for participants to develop essential theoretical and practical skills in emergency response as well as health and WASH specific knowledge and mindsets.

Basic training courses are focused either on basic technical knowledge as preparation for an ERU induction training (e.g. water treatment and supply) or exposure of participants to very specific contexts (e.g. outbreak response) through practical exercise.

Advanced training courses offer an opportunity for already trained or experienced delegates to refresh their knowledge/skills, get updated on specific themes and are a platform for exchanging experience.

Language of instruction?

All courses are held in English. Exceptions confirm the rule (e.g. training of regional branches, training in other regions).

Available seats for other National Societies, IFRC and ICRC?

Each National Society as well as IFRC or ICRC can nominate up to two candidates for each training. We can host up to 50% international participants from all parts of the Movement per training.

Fees and insurance?

GRC covers training fees, accommodation, and full board. Accident insurance and third-party liability insurance during the training and travel to and from the training are covered. In general, participants are expected to cover their travel costs, except for those currently working as a GRC delegate.
Training Overview

Note: This calendar is subject to constant changes and will be updated accordingly. It only displays the training dates for participants. For facilitators and training supporters, see Training Support Overview.

Arrival and Departure Times

For all training courses, unless otherwise stated, the arrival and departure will happen on the afternoon of the given start and end date. Neither arriving early nor arriving late, nor departing early nor departing late from the training venue are feasible options.

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<th>Training</th>
<th>Start</th>
<th>End</th>
<th>Location</th>
<th>Registration Deadline</th>
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<td>Advanced Training – Health and Hygiene Promotion in Emergencies 2023</td>
<td>08/10/2023</td>
<td>12/10/2023</td>
<td>Berlin, Germany</td>
<td>30/07/2023</td>
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<td>Advanced Training – RCRC Health Information System Expert 2023</td>
<td>05/11/2023</td>
<td>09/11/2023</td>
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<td>07/06/2024</td>
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<td>Berlin, Germany</td>
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<td>Advanced Training – Family Planning in Emergencies 2024</td>
<td>08/07/2024</td>
<td>12/07/2024</td>
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<td>Advanced Training – Health and Hygiene Promotion in Emergencies 2024</td>
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<td>18/10/2024</td>
<td>Berlin, Germany</td>
<td>28/07/2024</td>
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<td>Advanced Training – RCRC Health Information System Expert 2024</td>
<td>03/11/2024</td>
<td>08/11/2024</td>
<td>Berlin, Germany</td>
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<td>Advanced Training – Public Health in Emergencies</td>
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<td>Advanced Training – RCRC Health Information System Super User 2024</td>
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Advanced Training – Health and Hygiene Promotion in Emergencies

**Frequency:** every year

**Requirements:** ERU Health / WASH induction training or equivalent experience

**Remarks:** Participants are required to complete additional online/distance learning courses and pre-readings prior to the training

**Contents:**
- RCRC public health in emergencies response tools
- IFRC Guidelines to Hygiene Promotion in Emergencies
- Household Water Treatment and Safe Storage (HWTS)
- Menstrual Hygiene Management (MHM)
- Epidemic Control for Volunteers (ECV)
- Community Based Surveillance/Case Management
- Community Engagement and Accountability (CEA)
- Protection, Gender and Inclusion (PGI)
- Volunteer management
- Exchange of experience from recent deployments

**Training Application:**

German residents/nationals or GRC affiliated applicants must apply via GRCReady ([https://grcready.rpm.molnix.com](https://grcready.rpm.molnix.com)) only! If they are GRC staff, delegates or volunteers, we expect them to obtain their line managers approval before applying.

Applications from other National Societies and IFRC/ICRC will be considered if submitted by their International Cooperation or Disaster Management focal point (National Society) or line manager (IFRC/ICRC) at their headquarters via a short e-mail to surge@drk.de stating that the application is supported by the management of the sending entity.

For more information and questions regarding training content, please contact surge@drk.de.
Advanced Training – RCRC Health Information System Expert

**Frequency:** every year

**Requirements:**
- ERU induction training or equivalent experience and health background (pre-hospital to clinical care)
- Experience with electronic data management systems

**Remarks:** Participants are required to complete additional online/distance learning courses and pre-readings prior to the training

**Contents:**
- Use all areas within the application
- Assist other users in basic troubleshooting
- RCHIS introduction for all new users in a deployment
- Business continuity planning
- RCHIS setup incl. hardware specifications
- RCHIS expert role profile in deployments
- RCHIS training of trainers

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ERU Induction Training – Health

**Frequency:** every year

**Requirements:** Medical qualification/profession with minimum 2 years working experience (i.e. Midwife; Nurse: Anaesthesia / ICU / OT / Ward / Paediatric; Physiotherapist; Nutritionist; Public Health; Medical Specialist: General Practitioner / Anaesthesiologist / Gynaecologist / Obstetrician / Orthopaedist / Paediatrician / Surgeon / Psychologist / Psychotherapist; Medical Technical Assistant; Radiology / Laboratory; Pharmacist / Medical Logistician)

**Remarks:** Participants are required to complete additional online/distance learning courses and pre-readings prior to the training. Participants are required to complete additional online/distance learning courses and pre-readings prior to the training.

**Contents:**
- RCRC Disaster Management (DM) / IFRC Global Response Tools / cluster approach and humanitarian coordination
- Monitoring, Evaluation, Accountability & Learning (MEAL) and Humanitarian Standards
- Volunteer Management
- Protection, Gender and Inclusion (PGI)
- Community Engagement and Accountability (CEA)
- ERU logistics and the modular ERU approach
- Exchange of experience from recent deployments
- Information Management (IM) basics
- Media training
- Finance and administration basics
- Staff health
- ERU HR management and deployment procedures
- RCRC Principles / Corruption Awareness
- Security / Code of Conduct
- Psychosocial Support in Emergencies (PSSiE)

**Health specific contents:**
- Health ERUs and emergency clinic/hospital services
- Working with local staff and cultural awareness
- Health care in emergency response settings
- Quality assurance and infection prevention and control
- Health Information System (HIS) and management
- Medical logistics and pharmacy
- Medical waste management
- Setting up an emergency hospital
- Planning of Health ERU configurations
- Simulation exercise

**Training Application:**
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ERU Induction Training – WASH M15

**Frequency:** every year

**Requirements:** Basic Training – Water Treatment and Supply or equivalent experience

**Remarks:** Participants are required to complete additional online/distance learning courses and pre-readings prior to the training

**Contents:**
- RCRC Disaster Management (DM) / IFRC Global Response Tools / cluster approach and humanitarian coordination
- Monitoring, Evaluation, Accountability & Learning (MEAL) and Humanitarian Standards
- Volunteer Management
- Protection, Gender and Inclusion (PGI)
- Community Engagement and Accountability (CEA)
- ERU logistics and the modular ERU approach
- Exchange of experience from recent deployments
- Information Management (IM) basics
- Media training
- Finance and administration basics
- Staff health
- ERU HR management and deployment procedures
- RCRC Principles / Corruption Awareness
- Security / Code of Conduct
- Psychosocial Support in Emergencies (PSSIE)

**WASH specific contents:**
- Public health in emergencies/ WASH-related diseases
- WASH ERUs and disaster response kits
- Minimum standards in WASH (Sphere)
- WHO drinking water guidelines
- Assessment and site selection
- M15 water treatment systems/water purification training
- Chlorination, water storage and distribution
- Sanitation basics and medical waste management
- Water laboratory
- Setting up an emergency hospital
- Planning of Health ERU configurations
- Simulation exercise

**Training Application:**
German residents/nationals or GRC affiliated applicants must apply via GRCReady ([https://grcready.rpm.molnix.com](https://grcready.rpm.molnix.com)) only! If they are GRC staff, delegates or volunteers, we expect them to obtain their line managers approval before applying.

Applications from other National Societies and IFRC/ICRC will be considered if submitted by their International Cooperation or Disaster Management focal point (National Society) or line manager (IFRC/ICRC) at their headquarters via a short e-mail to surge@drk.de stating that the application is supported by the management of the sending entity.

For more information and questions regarding training content, please contact surge@drk.de.
Advanced Training – Family Planning in Emergencies

**Frequency:** every year

**Requirements:** ERU Health induction training or equivalent experience and health care professional (Midwife; Nurse: Anaesthesia / ICU / OT / Ward / Paediatric; Public Health; Medical Specialist: General Practitioner / Gynaecologist / Obstetrician / Paediatrician / MHPSS delegate/counsellor)

**Remarks:** Participants are required to complete additional online/distance learning courses and pre-readings prior to the training

**Contents:**
- Introduction to Family Planning (FP) in humanitarian contexts
- Family Planning Methods
- Myths and Prejudices around Family Planning
- Counselling and eligibility criteria
- Clinical exercise to insert and remove long acting reversible contraceptives
- Setting up and managing family planning services in the field
- Introduction and application of RCHIS
- Introduction of specific M&E Tools
- Community Engagement and Accountability (CEA)
- Protection, Gender and Inclusion (PGI)
- Sexual and gender-based violence (SGBV)
- Exchange of experience from recent deployments/projects
- Simulation exercise

**Training Application:**
German residents/nationals or GRC affiliated applicants must apply via GRCReady ([https://grcready.rpm.molnix.com](https://grcready.rpm.molnix.com)) only! If they are GRC staff, delegates or volunteers, we expect them to obtain their line managers approval before applying.

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For more information and questions regarding training content, please contact surge@drk.de.
IMPACT online

**Frequency:** every year

**Duration:** Monday-Friday (09:00-13:00 CET), nine days of webinars, additional group work, and self-paced online course

**Deadline for completion of all mandatory online courses:** to be confirmed

**Requirements:** Participants are required to complete additional online/distance learning courses and pre-readings prior to the training

**Remarks:** The participation to IMPACT is recommended to: A) Identified individuals who are newly holding or will soon be holding an international posting with the Red Cross Red Crescent; B) Red Cross and Red Crescent staff who are newly responsible for implementing / managing / coordinating international programs and projects (including ERU and FACT members); C) New staff joining National Societies, ICRC and Federation involved in international activities.

Participants are required to complete a set of mandatory online courses from IFRC learning platform prior and during the training.

**Contents:** IMPACT is organized by National Societies (deploying regularly international staff) and IFRC (onsite during large scale operations) with support from the ICRC. The IMPACT course provides participants with increased knowledge of the different contexts in which the components of the Movement work, the tools available to respond to the different situations, and further introduces people to the values and Fundamental Principles of the Movement. It attempts to have participants experience the realities of working as Red Cross Red Crescent international staff through a variety of practical case studies and scenarios.

The objectives of the course are to:

- Increase participants’ understanding of and commitment to the Values and Fundamental Principles, RCRC mandate and culture;
- Address problems and challenges of working in situations of conflicts, disaster, capacity building and development;
- Provide participants with knowledge, skills and practical tips to aid them in working effectively with the host National Society and their colleagues in field offices

**Training Application:**

GRC headquarters staff and international delegates on long-term missions will be invited according to their onboarding plan. If they are GRC staff, delegates or volunteers, we expect them to obtain their line managers approval before applying.

German Red Cross roster members must apply via GRCReady (https://grcready.rpm.molnix.com) only!

Applications from other National Societies and IFRC/ICRC will be considered if submitted by their International Cooperation or Disaster Management focal point (National Society) or line manager (IFRC/ICRC) at their headquarters via a short e-mail to t.wurr@drk.de stating that the application is supported by the management of the sending entity.

For more information and questions regarding training content, please contact t.wurr@drk.de.
**IMPACT face to face**

**Frequency:** every year

**Deadline for completion of all mandatory online courses:** to be confirmed.

**Requirements:** Participants are required to complete additional online courses and pre-readings prior to the training.

**Remarks:** The participation to IMPACT is recommended to:

A) Identified individuals who are newly holding or will soon be holding an international posting with the Red Cross Red Crescent.

B) Red Cross and Red Crescent staff who are newly responsible for implementing / managing / coordinating international programs and projects (including ERU and FACT members).

C) New staff joining National Societies, ICRC and Federation involved in international activities.

Participants are required to complete a set of mandatory online courses from IFRC learning platform prior and during the training.

**Contents:** IMPACT is organized by National Societies (deploying regularly international staff) and IFRC (onsite during large scale operations) with support from the ICRC. The IMPACT course provides participants with increased knowledge of the different contexts in which the components of the Movement work, the tools available to respond to the different situations, and further introduces people to the values and Fundamental Principles of the Movement. It attempts to have participants experience the realities of working as Red Cross Red Crescent international staff through a variety of practical case studies and scenarios.

The objectives of the course are to:

- Increase participants’ understanding of and commitment to the Values and Fundamental Principles, RCRC mandate and culture.
- Address problems and challenges of working in situations of conflicts, disaster, capacity building and development.
- Provide participants with knowledge, skills, and practical tips to aid them in working effectively with the host National Society and their colleagues in field offices.

**Training Application:**

GRC headquarters staff and international delegates on long-term missions will be invited according to their onboarding plan.

German Red Cross roster members must apply via GRC Ready (https://grcready.rpm.molnix.com) only! If they are GRC staff, delegates or volunteers, we expect them to obtain their line managers approval before applying.

Applications from other National Societies and IFRC/ICRC will be considered if submitted by their International Cooperation or Disaster Management focal point (National Society) or line manager (IFRC/ICRC) at their headquarters via a short e-mail to surge@drk.de stating that the application is supported by the management of the sending entity.

For more information and questions regarding training content, please contact surge@drk.de.
Basic Training – Water Treatment and Supply / TWA Grundlehrgang

Requirements: Technical skills and knowledge or profession

Remarks: This training is delivered in German and usually split in 3-4 parts throughout the year. Training fees can be reimbursed for GRC surge roster members.

Contents:
- Water treatment methods
- Hydrological cycle and water supply options
- Drinking water laws and regulations
- Occupational safety and hygiene
- Working with chemicals
- Site and raw water source selection
- Water treatment hardware basics
- Practical field exercise
- Setting up and operating a water treatment plant:
  - Chemical pre-treatment
  - Filtration, storage and distribution
  - Chlorination and disinfection
  - Water analysis/laboratory
  - Operation and maintenance (O&M)

Training Application:
Please contact the following regional branches, i.e. training providers, for more information on upcoming training opportunities and application process:

Regional branch Baden
https://www.drk-baden.de/angebote/bevoelkerungsschutz-und-rettung/bevoelkerungsschutz/trinkwassernotversorgung.html

Regional branch Bavaria

Regional branch Hessen
https://www.drk-hessen.de/seminare/katastrophenschutz/technik-und-logistik/trinkwasser.html

Regional branch Nordrhein
https://www.drk-nordrhein.de/akademie/termine-und-anmeldung
Basic Training – Outbreak Response

**Frequency:** every year

**Requirements:** ERU Health / WASH induction training or equivalent experience

**Remarks:** Participants are required to complete additional online/distance learning courses and pre-readings prior to the training

**Contents:**
- Emerging diseases and epidemics
- Pathology of main diseases
- Patient-flow and field of work in health care facilities:
  - Taking blood samples/sample transport
  - Disinfection/waste management
  - Management of dead bodies/safe and dignified burials
  - Infection prevention and control (IPC)
  - Screening of suspected cases
- Personal protection in outbreak response / Donning & doffing
- Barrier nursing in theory and practice
- Psychological aspects of and code of behaviour in response settings
- The pillars and ethical considerations of outbreak control missions
- HR management and service for delegates
- Exchange of experience from recent outbreak response operations

**Training Application:**
German residents/nationals or GRC affiliated applicants must apply via GRCReady (https://grcready.rpm.molnix.com) only! If they are GRC staff, delegates, or volunteers, we expect them to obtain their line managers approval before applying.

Applications from other National Societies and IFRC/ICRC will be considered if submitted by their International Cooperation or Disaster Management focal point (National Society) or line manager (IFRC/ICRC) at their headquarters via a short e-mail to surge@drk.de stating that the application is supported by the management of the sending entity.

For more information and questions regarding training content, please contact surge@drk.de.
Advanced Training – Public Health in Emergencies (B level)

Frequency: every two years

Requirements: ERU Health induction training or equivalent experience and health care professional or public health background/mission experience

Remarks: Participants are required to complete additional online/distance learning courses and pre-readings prior to the training

Contents:
- RCRC’s public health role in emergencies
- IFRC Global Response Tools
- Disaster and public health trends
- Introduction to epidemics:
  o Epidemiological terms
  o Outbreak investigation
  o Risk profiling
- Rapid Health Assessment
- Identification of vulnerable groups
- Prioritization of health interventions
- Public health equipment and tools
- Public health delegate roles
- Problem based learning
- Exchange of experience from public health response

Training Application:
German residents/nationals or GRC affiliated applicants must apply via GRCReady (https://grcready.rpm.molnix.com) only! If they are GRC staff, delegates or volunteers, we expect them to obtain their line managers approval before applying.

Applications from other National Societies and IFRC/ICRC will be considered if submitted by their International Cooperation or Disaster Management focal point (National Society) or line manager (IFRC/ICRC) at their headquarters via a short e-mail to surge@drk.de stating that the application is supported by the management of the sending entity.

For more information and questions regarding training content, please contact surge@drk.de.
Advanced Training – RCRC Health Information System Super User (role profile specific)

**Frequency:** every year

**Duration:** half-day (afternoon)

**Location:** Virtual

**Requirements:** ERU Health induction training or equivalent experience and medical health care professional

**Remarks:** Participants are required to complete additional online/distance learning courses and pre-readings prior to the training

**Application Deadline:** open application throughout 2024; applicants will be contacted based on role profile and number of applications

**Contents:**
- RCHIS introduction based on role profile (nurse, midwife, physician, laboratory technician, pharmacist, x-ray technician, physiotherapist, MHPSS delegate)
- Use relevant clinical/administrative area in the application
- RCHIS troubleshooting
- Train new users to use RCHIS in their respective clinical areas

**Training Application:**
German residents/nationals or GRC affiliated applicants must apply via GRCReady (https://grcready.rpm.molnix.com) only! If they are GRC staff, delegates or volunteers, we expect them to obtain their line managers approval before applying.

Applications from other National Societies and IFRC/ICRC will be considered if submitted by their International Cooperation or Disaster Management focal point (National Society) or line manager (IFRC/ICRC) at their headquarters via a short e-mail to surge@drk.de stating that the application is supported by the management of the sending entity.

For more information and questions regarding training content, please contact surge@drk.de.
Refresher and capacity building training / Training Support

Humanitarian response is a constantly changing field of work requiring those involved to be up to date with current technical/sectoral as well as RCRC approaches. Additionally, it is necessary to constantly develop the network of facilitators and to provide training on skills and knowledge required to deliver high quality training. On these grounds, GRC offers additional opportunities for already trained and/or experienced delegates to be engaged in ongoing training, to facilitate capacity building and to refresh their knowledge/skills at the same time. This involvement can also be an on-the-job training to gain facilitation experience (conducting sessions, adult learning methodologies, learning evaluation, assessment of competencies, providing feedback, etc.), enhance and practice facilitation skills and exchange experiences and lessons learnt from each other’s facilitating experiences.

What is expected?

Delegates are expected to be present for minimum 3 days during the course of the training as an integrated member of the trainer team. Areas of support are:

- **Training administration**
  Tasks include e.g., registration desk, organisational focal person, daily recap, training documentation, training venue preparation, finances, staff health.

- **Logistics support**
  Tasks include e.g., fleet and shuttle service management, loading/unloading and transportation of the training equipment, procurement and supply management, supervise set up/dismantling of training infrastructure.

- **Session facilitation**
  Tasks include e.g. research for and preparation of the respective training session(s), design session outlines with all the required details (timing, methods, materials, objectives, etc.).

- **Role play**
  Tasks include e.g. acting in different roles during case studies/scenarios.

- **Monitoring and evaluation**
  Tasks include e.g. training observation, task and group feedback to facilitators and participants, advice on areas for improvement, supervise trainees.
What to expect (Learning & Development)?

Based on your personal learning and development pathway, you can use every training support opportunity as an individual refresher training based on your interest/learning needs (i.e. participate in any training session you want) and refresh your knowledge/skills (e.g. working in PPE, donning/doffing, catching up on RCRC tools/approaches, setting up an emergency clinic/hospital/treatment unit, operating water treatment units/incinerators, exchange with RCRC colleagues from all over the world, etc.).

Cost coverage and insurance?

GRC covers accommodation, full board and travel expenses according to the Federal Travel Expenses Act (BRKG). Additionally, accident insurance and third-party liability insurance during the training, arrival and departure are provided.
# Training Support Overview

Note: This calendar is subject to constant changes and will be updated accordingly. It only displays the training dates of facilitators and training support. For participants, see Training Overview.

<table>
<thead>
<tr>
<th>Training Support</th>
<th>Start Date</th>
<th>End Date</th>
<th>Location</th>
<th>Registration Deadline</th>
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<tbody>
<tr>
<td>Advanced Training – Health and Hygiene Promotion in Emergencies 2023</td>
<td>08/10/2023</td>
<td>12/10/2023</td>
<td>Berlin, Germany</td>
<td>31/08/2023</td>
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<tr>
<td>Advanced Training – RCRC Health Information System Expert 2023</td>
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<td>09/11/2023</td>
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<tr>
<td>ERU Induction Health 2024</td>
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<td>17/03/2024</td>
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<td>ERU Induction WASH 2024</td>
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<td>07/06/2024</td>
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<tr>
<td>Family Planning in Emergencies 2024</td>
<td>07/07/2024</td>
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<td>24/03/2024</td>
</tr>
<tr>
<td>Health and Hygiene Promotion in Emergencies 2024</td>
<td>13/10/2024</td>
<td>18/10/2024</td>
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<td>28/07/2024</td>
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<tr>
<td>Advanced Training – RCRC Health Information System Expert 2024</td>
<td>03/11/2024</td>
<td>08/11/2024</td>
<td>Berlin, Germany</td>
<td>01/09/2024</td>
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<tr>
<td>Advanced Training – Public Health in Emergencies</td>
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<td>tbc</td>
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<td>tbc</td>
</tr>
</tbody>
</table>
Training Support: Advanced Training – Health and Hygiene Promotion in Emergencies

Frequency: every year

Requirements: GRC surge roster member

Contents:
- RCRC public health in emergencies response tools
- IFRC Guidelines to Hygiene Promotion in Emergencies
- Household Water Treatment and Safe Storage (HWTS)
- Menstrual Hygiene Management (MHM)
- Epidemic Control for Volunteers (ECV)
- Community Based Surveillance/Case Management
- Community Engagement and Accountability (CEA)
- Protection, Gender and Inclusion (PGI)
- Volunteer management
- Exchange of experience from recent deployments

Training Support Application:
GRC surge roster members must apply via GRCReady (https://grcready.rpm.molnix.com) only! If they are GRC staff, delegates or volunteers, we expect them to obtain their line managers approval before applying.

After the application deadline, applicants will be contacted individually and further information will be shared with the trainer team.

In case of questions, please contact surge@drk.de
Training Support: Advanced Training – RCRC Health Information System Expert

**Frequency:** every year

**Requirements:** GRC surge roster member

**Contents:**
- Use all areas within the application
- Assist other users in basic troubleshooting
- RCCHS introduction for all new users in a deployment
- Business continuity planning
- RCCHS setup incl. hardware specifications
- RCCHS expert role profile in deployments
- RCCHS training of trainers

**Training Support Application:**
GRC surge roster members must apply via GRC Ready (https://grcready.rpm.molnix.com) only! If they are GRC staff, delegates or volunteers, we expect them to obtain their line managers approval before applying.

After the application deadline, applicants will be contacted individually and further information will be shared with the trainer team.

In case of questions, please contact surge@drk.de
Training Support: ERU Induction Training – Health

Frequency: every year

Requirements: GRC surge roster member

Contents:
- RCRC Disaster Management (DM) / IFRC Global Response Tools / cluster approach and humanitarian coordination
- Monitoring, Evaluation, Accountability & Learning (MEAL) and Humanitarian Standards
- Volunteer Management
- Protection, Gender and Inclusion (PGI)
- Community Engagement and Accountability (CEA)
- ERU logistics and the modular ERU approach
- Exchange of experience from recent deployments
- Information Management (IM) basics
- Media training
- Finance and administration basics
- Staff health
- ERU HR management and deployment procedures
- RCRC Principles / Corruption Awareness
- Security / Code of Conduct
- Psychosocial Support in Emergencies (PSSIE)

Health specific contents:
- Health ERUs and emergency clinic/hospital services
- Working with local staff and cultural awareness
- Health care in emergency response settings
- Quality assurance and infection prevention and control
- Health Information System (HIS) and management
- Medical logistics and pharmacy
- Medical waste management
- Setting up an emergency hospital
- Planning of Health ERU configurations
- Simulation exercise

Training Support Application:
GRC surge roster members must apply via GRCReady (https://grcready.rpm.molnix.com) only! If they are GRC staff, delegates or volunteers, we expect them to obtain their line managers approval before applying.
After the application deadline, applicants will be contacted individually and further information will be shared with the trainer team.
In case of questions, please contact surge@drk.de
Training Support: ERU Induction Training – WASH M15

**Frequency:** every year

**Requirements:** GRC surge roster member

**Contents:**
- RCRC Disaster Management (DM) / IFRC Global Response Tools / cluster approach and humanitarian coordination
- Monitoring, Evaluation, Accountability & Learning (MEAL) and Humanitarian Standards
- Volunteer Management
- Protection, Gender and Inclusion (PGI)
- Community Engagement and Accountability (CEA)
- ERU logistics and the modular ERU approach
- Exchange of experience from recent deployments
- Information Management (IM) basics
- Media training
- Finance and administration basics
- Staff health
- ERU HR management and deployment procedures
- RCRC Principles / Corruption Awareness
- Security / Code of Conduct
- Psychosocial Support in Emergencies (PSSIE)

**WASH specific contents:**
- Public health in emergencies/ WASH-related diseases
- WASH ERUs and disaster response kits
- Minimum standards in WASH (Sphere)
- WHO drinking water guidelines
- Assessment and site selection
- M15 water treatment systems/water purification training
- Chlorination, water storage and distribution
- Sanitation basics and medical waste management
- Water laboratory
- Setting up an emergency hospital
- Planning of Health ERU configurations
- Simulation exercise

**Training Support Application:**
GRC surge roster members must apply via GRCReady (https://grcready.rpm.molnix.com) only! If they are GRC staff, delegates or volunteers, we expect them to obtain their line managers approval before applying.

After the application deadline, applicants will be contacted individually and further information will be shared with the trainer team.

In case of questions, please contact surge@drk.de
Training Support: Advanced Training – Family Planning in Emergencies

Frequency: every year

Requirements: GRC surge roster member

Contents:
- Introduction to Family Planning (FP) in humanitarian contexts
- Family Planning Methods
- Myths and Prejudices around Family Planning
- Counselling and eligibility criteria
- Clinical exercise to insert and remove long acting reversible contraceptives
- Setting up and managing family planning services in the field
- Introduction and application of RCHIS
- Introduction of specific M&E Tools
- Community Engagement and Accountability (CEA)
- Protection, Gender and Inclusion (PGI)
- Sexual and gender-based violence (SGBV)
- Exchange of experience from recent deployments/projects
- Simulation exercise

Training Support Application:
GRC surge roster members must apply via GRC Ready (https://grcready.rpm.molnix.com) only! If they are GRC staff, delegates or volunteers, we expect them to obtain their line managers approval before applying.

After the application deadline, applicants will be contacted individually and further information will be shared with the trainer team.

In case of questions, please contact surge@drk.de
Training Support: Advanced Training – Public Health in Emergencies (B level)

**Frequency:** every two years

**Requirements:** GRC surge roster member

**Contents:**
- RCRC’s public health role in emergencies
- IFRC Global Response Tools
- Disaster and public health trends
- Introduction to epidemics:
  - Epidemiological terms
  - Outbreak investigation
  - Risk profiling
- Rapid Health Assessment
- Identification of vulnerable groups
- Prioritization of health interventions
- Public health equipment and tools
- Public health delegate roles
- Problem based learning
- Exchange of experience from public health response

**Training Support Application:**
GRC surge roster members must apply via GRC Ready (https://grcready.rpm.molnix.com) only! If they are GRC staff, delegates or volunteers, we expect them to obtain their line managers approval before applying.

After the application deadline, applicants will be contacted individually and further information will be shared with the trainer team.

In case of questions, please contact surge@drk.de
Training Support: Basic Training – Outbreak Response

Frequency: every year

Requirements: GRC surge roster member

Contents:
- Emerging diseases and epidemics
- Pathology of main diseases
- Patient-flow and field of work in health care facilities:
  - Taking blood samples/sample transport
  - Disinfection/waste management
  - Management of dead bodies/safe and dignified burials
  - Infection prevention and control (IPC)
  - Screening of suspected cases
- Personal protection in outbreak response / Donning & doffing
- Barrier nursing in theory and practice
- Psychological aspects of and code of behaviour in response settings
- The pillars and ethical considerations of outbreak control missions
- HR management and service for delegates
- Exchange of experience from recent outbreak response operations

Training Support Application:
GRC surge roster members must apply via GRC Ready (https://grcready.rpm.molnix.com) only! If they are GRC staff, delegates or volunteers, we expect them to obtain their line managers approval before applying.

After the application deadline, applicants will be contacted individually and further information will be shared with the trainer team. In case of questions, please contact surge@drk.de
Training Support: Advanced Training – RCRC Health Information System Super User (role profile specific)

**Duration:** half-day (afternoon)

**Requirements:** GRC surge roster member

**Contents:**
- RCHIS introduction based on role profile (nurse, midwife, physician, laboratory technician, pharmacist, x-ray technician, physiotherapist, MHPSS delegate)
- Use relevant clinical/administrative area in the application
- RCHIS troubleshooting
- Train new users to use RCHIS in their respective clinical areas

**Training Support Application:**
GRC surge roster members must apply via GRC Ready (https://grcready.rpm.molnix.com) only! If they are GRC staff, delegates or volunteers, we expect them to obtain their line managers approval before applying.

After the application deadline, applicants will be contacted individually and further information will be shared with the trainer team.

In case of questions, please contact surge@drk.de
Workshops

Workshops are dedicated to a specific topic and target selected profiles within the surge roster. They serve as a platform for exchanging recent deployment and training related experience to foster institutional knowledge and readiness. In addition, this format will also be used as a vehicle to tackle persistent challenges in international deployments such as capacity building and innovation.

Cost coverage and insurance?

GRC covers accommodation, full board and travel expenses according to the Federal Travel Expenses Act (BRKG) for workshop participants. Additionally, accident insurance and third-party liability insurance during the training, arrival and departure are provided.